

INFN Cloud Acceptable Usage Policy

Document log

Issue	Date	Comment	Authors
0.1	2020 Feb 27	First draft	Vincenzo Ciaschini
0.2	2020 Mar 05	Revision after discussion	WP4 Task 4.1.1
0.3	2020 Apr 15	Further revision	Vincenzo Ciaschini, Barbara Martelli, Doina Cristina Duma, Giacinto Donvito, Gianluca Peco, Luciano Gaido, Massimo Sgaravatto, Nadina Foggetti, Stefano Bagnasco, Stefano Zani, Vincenzo Spinoso
0.4	2020 Giu 04	Further revision	WP4 Task 4.1.1
1.0	2021 Mar 05	Final Version	WP4 Task 4.1.1
1.1	2021 Mar 24	Sostituito nel titolo "User Policy" con "Usage Policy"	Massimo Sgaravatto
1.2	2021 Mar 25	Aggiunto punto #12 (supporto via chiave ssh)	Nadina Foggetti
1.3	2021 Apr 13	Eliminate alcune incongruenze; compliance con lo stato attuale.	Vincenzo Ciaschini, Nadina Foggetti

The INFN makes available an infrastructure and a Cloud services, called INFN-Cloud, for scientific research purposes or for institutional purposes of INFN and other participants in the federation. The use of INFN-Cloud is open to employees and associates of the INFN, or for people and Institution that have the right to access in application of a project, a Convention or an agreement with the INFN after reading, understanding and explicit acceptance of the terms and conditions indicated in this document and which have been explicitly authorized by INFN.

INFN-Cloud users are subject to the following terms and conditions:

Definitions:

User: Anyone who obtains, in any capacity, access permissions or use of resources instanced on the INFN-Cloud.

Service Administrator: A user who has access to instantiate resources, add users, or administer a service.

All constraints that apply to the User are understood, unless otherwise expressly indicated in the text, also applicable to the Service Administrator.

1. The User undertakes to comply with all the following conditions and those specified in the document that specifies the conditions for using an IaaS, PaaS or SaaS platforms.
2. The User must be identified, through INFN-AAI, have accepted the AUP for the use of IT resources and have completed the basic course in IT security.
3. Access is subject to prior approval by INFN.
4. The Service Administrator may, at his discretion, give Users access to the resources assigned to him under the following conditions:
 - a. The Service Administrator undertakes to register the Users they give access to on INFN-AAI and will ensure that they accept this AUP, the conditions for using an IaaS, PaaS or SaaS, and the rules of use for the use of IT resources and who have completed the basic IT security course. The Service Administrator will have to block access to users who do not accept new versions of these documents.
 - b. The Service Administrator DOES NOT share privileged access to the resources assigned to him.
 - c. If the Service Administrator wishes to share administrator responsibility on the resources assigned to him, he must follow the procedures decided by the INFN-Cloud as documented at <https://www.cloud.infn.it/policies-procedures/>
 - d. The User DOES NOT share their INFN-Cloud login credentials.
5. The User undertakes to promptly follow the instructions that will eventually be communicated to him by the INFN-Cloud security group.
6. The User undertakes to communicate any violation of these conditions to the INFN-Cloud security group.
7. The Service Administrator agrees that the resources installed are subject to periodic security scans and undertakes to promptly resolve or mitigate any vulnerabilities that will be reported to him by following any suggestions received.
8. The use of resources is allowed only for the institutional purposes of the INFN and of the other participants in the federation according to detailed agreements in a Project or Agreement or in a Convention.
9. The User accepts the fact that INFN does not offer any guarantee on the availability of the service.
10. The User accepts that the logs on the use of the INFN-Cloud are preserved in accordance with the regulations in force and the INFN regulations.
11. The User accepts that INFN can monitor the resources used.
12. The INFN Cloud Administrators will be able to guarantee support in response to a specific request by the User and subject to configuration by the same of access to the machines using an ssh key.
13. INFN reserves the right to modify this document in the future. The content of these new versions will completely replace this version and will have the same value as this document. These new versions will be published on the INFN-Cloud website at least one month before the entry into force and a copy will be sent, using the email box used to register, to all Users who will have the option of not accepting it. non-acceptance of the new version will result in the forfeiture of the possibility of using the resources.

Continuing to use the INFN-Cloud resources after the entry into force of the new version will imply its acceptance.